

July to
September
2022

Penistone Area Council Performance Report



Barnsley – the place
of possibilities.



Penistone Area Council
Penistone East, Penistone West













Area Council Priorities

Health and Wellbeing 	Supporting Young People 	Local Economy + tourism 	Helping connect 	Our Environment 
--	---	---	---	---

Barnsley 2030 priorities

 Sustainable	 Growing	 Healthy	 Learning
---	---	---	--

These services address the priorities and deliver the outcomes and social value objectives for the Penistone Area Council.

Priority	Service	Contract /Grant	Contract end date	Provider	2030
	Clean, Green and Tidy	£100,000 per annum	Funded until end of March 2023	Twiggs	
	Supporting Vulnerable and Isolated Older people	£70,000 per annum	Funded until June 2024	Age UK Barnsley	
	Debt advice service	£ 8,191	Funded until March 2023	Citizens Advice Barnsley	
	Information and Advice service	£10,136 per annum	Funded until January 2023	DIAL	
	Working Together Grant Supporting Young People	£40,000	August 2023	Various	
	Principal Towns	No cost to PAC	Ongoing	BMBC	

	Outcome indicator	Q2 Jul-Sept 2022	This year 2022/23	Year 2021/22	To date
	Clean & tidy activities which involve businesses	15	42	58	248
	Young people making a positive contribution to the design/ maintenance of their local environment	6	6	76	653
	People who feel they have the opportunity to influence the design and maintenance of their local environment	35	90	299	698
	Apprentice and placements created and recruited to	0	1	2	6
	People taking up work experience placements	0	0	1	32
	Young People engaged in volunteering	6	10	95	779
	Activities which involve young people under the age of 18	13	59	156	445
	Community groups supported	13	36	56	689
	New community groups supported	1	3	3	63
	Community car scheme journeys	103	174	126	1154
	Adult volunteers engaged	173	478	680	3703
	New volunteers	36	103	123	1044
	Residents and young people receiving advice and support	303	671	571	3030
	Residents referred to health and advice	0	2	67	162
	FTE jobs created and recruited to	0	2	2	24.5
	Local spend (average across all contracts)	95%	95%	95%	95.4%
	Volunteer hours contributed (£ value)	£5637.55	£23,285.55	£48,765.60	£370,775.64
	Volunteer opportunities created	84	160	509	2146
	People achieving a qualification / accreditation	0	0	5	157
	People receiving training	0	48	103	1164

Clean, Green and Tidy Service



Twiggs

- 151 volunteers supported
- 411.5 volunteer hours supported
- 48 rubbish bags filled
- 15 local business worked with

This contract provides a service to help maintain a clean, green and tidy environment in the wards of Penistone East and Penistone West. The emphasis is to work with the community; incorporating volunteers, local businesses, parish councils and local schools to empower and enable a sustainable approach. This is the final year of a 3 year contract for the area with 2 years of this contract having been subject to significant restrictions due to the covid pandemic. This quarter has continued to see a return to more normal operational styles as seen pre pandemic.

Highlights

13 (Target 10) Groups and parishes supported.
This has included both Twiggs led initiatives and demand from active groups

Groups worked with this quarter included:
Springvale community gardens, Saundersons community garden , Royd community garden, Team Green Moor, Silkstone Care Group, Age Uk (to look at Wentworth Castle gardens Union Jack garden) , Men In Sheds and IKIC centre (combined garden project) TPEG, Wortley Church, Hoylandswaine events group (new group) Stainborough and Oxspring parish councils





- 9 individual projects (target 10) – Twiggs working independently either self initiated or requested. Included path clearance, hedge trimming, bench recovery, moss clearance at various sites across the area.
- 14 Twiggs led social action initiatives – Activities identified by Twiggs but including volunteer input. This quarter included: Turn Table and Tank ramp, incredible edible bed windermere road, path clearance High Hoyland, Bower Dell litter removal and age friendly benches, Rockley Furnace reinstating foot paths, Watermeadows park
- 15 (target10) activities working with businesses this quarter. This has included working directly with companies who have offered volunteer support to projects (employer supported volunteering), Companies providing support to volunteers such as co-op , Spar and TESCO and a further high street clean up event this quarter involving 5 new businesses along side existing participants. These events have led to a noticeable improved tidiness to the high street since they started, with businesses now operating independently to keep their area clean and tidy.



- This quarter has seen in improvement in school involvement with events at St Johns Primary schools improving the school paths around the area. Pupils at Hoylandswaine participated in a tidy up and clean of the surrounding play areas and footpaths near the school and learned about safe tool usage and re-introducing green waste. Penistone Grammar school pupils had a work inspiration day learning about job roles in horticulture and taking part in tasks at Springvale community gardens.
- New links have been made this quarter with the Hoylandswaine events group and further work is planned with them.
- Regular activities continue to be promoted through social media as well as via Penistone FM.
- The Twiggs team increased young people engagement through supporting the area team with two events to at the Skate park, to help promote ownership of the area by young people. And also support an intergeneration project to improve the IKIC garden working with men in sheds.
- The team leader and apprentice make regular visits to the town hall to update on projects undertaken and pick up on specific requested work.



Supporting Vulnerable and Isolated Older people Grants

Age UK Barnsley



1,091 interventions

219 people helped

27 volunteers worked with

320 volunteer hours

103 community car journeys

£22,705.80 estimated benefit gain

Penistone Ageing Well Together

This is a new contract delivered by Age UK Barnsley. Starting at the end of June 2022, the project builds on previous work done in the area to support older people through one to one through volunteer befriending, providing specific information and advice for older people, assisting with travel through the community car scheme, and connecting people through small scale activities such as walking for health. The emphasis of this contract is to show outcomes of improved wellbeing and reduced isolation. This summary provides highlights from the first quarter of this new contract.

Highlights

- 21 new referrals for 1-1 support in this quarter and these have been received from social prescriber, social services, eyes on the ground, family and self-referral
- 27 volunteers continue to provide support with face-to-face and telephone befriending. They have also provide support with groups and events including Walking for Health, Happy Vibes Memory Café, Tea & Chat, Cubley Hall lunch, canal trip and the singing group at St. John's Church.
- 22 new clients for the information and advice worker (7.25 hrs per week) and follow up work has also continued from previous quarters with a further 4 clients. majority of the work continues to be benefit related, but also saw some requests for help completing Blue Badge applications as well as social care. Fuel poverty and cost of living payments are being discussed with all clients Home Energy Checks are being developed in this area of work , currently identifying potential clients for this. total of estimated benefit gains is £22,705.80 for this quarter.

Total number of people engaged this quarter	219
Number of new service users 1:1	21
Number I&A Service Users	22
Community Car Journeys	103
Number Volunteers Existing , active volunteers	27
Number of new volunteers; Includes befrienders/good neighbours/car drivers	1

- The community car scheme continues with 2 drivers and has managed 103 journeys during this period. Age UK are aiming to recruit additional drivers as part of an overall volunteer recruitment drive.
- Wellbeing and loneliness measures have not yet been introduced into the new contract but this will be picked up in the next quarter.
- The new Penistone Ageing Well service was launched on 27th July to inform partners and stakeholders
- A promotional stall was held at the market barn for service users and families on September 1st



Penistone Ageing Well Together Launch Event



Community Activities

The project continues to support many of the established groups, but with an increased focus on health outcomes as poor mobility continues to be of concern which is being address where possible by referring to Healthy Bones classes, Tai Chi, chair-based exercise and others emerging through the Barnsley Older People's Physical activity Alliance (BOPPA) .



Regular sessions available:

- ✓ Tea & Chat, Weavers Court Monthly Penistone
- ✓ Healthy Life Group Weekly Pilley (Tankersley Welfare Hall)
- ✓ Wortley Afternoon Social Weekly Wortley
- ✓ Tai Chi for over 50's Weekly Penistone
- ✓ U3A Various in Penistone area
- ✓ Happy Vibes Memory Café Fortnightly Penistone Leisure Centre
- ✓ Penistone Men in Sheds Twice weekly Penistone centre
- ✓ Singing group Last Tuesday of month St John's Church, Penistone
- ✓ Healthy Bones Weekly Thurgoland Village Hall
- ✓ Walk for Health Weekly Pot House Hamlet, Silkstone

Penistone Men in Sheds

The average attendance has been around 8 (minimum 4 and maximum 12) at each session. 21 members in total 2 new recently expressed interest. The need for new premises is becoming urgent. Summary of projects:

- ✓ They have made planters from recycled wood for a number of older people in the community and a rustic notice board for Royd Community Garden.
- ✓ Cut and prepared tree log planks for new work benches for the workshop ready for the possible relocation to new premises.
- ✓ Made new yokes for a lady who has Bernese Mountain Dogs which pull carts for exhibitions and to raise funds. These were made in a short time and used at the 50th anniversary celebrations of the Bernese Mountain Dog Club UK recently.
- ✓ Cut planks for a Flintstones-style car, requested by Royd Community Garden, which they hope to finish over the next month or so.
- ✓ They will soon have a Victorian dolls house for restoration but due to its size they will not take this on until they have new premises.
- ✓ Collected two trailer loads of used timber which will need de-nailing but will come in handy for future projects.

Other events this quarter

5th July – Volunteer Meal, Cubley Hall

8th July – Lunch & entertainment, Cubley Hall, to mark the Jo Cox Great Get Together

27th July – Launch event, Penistone Ageing Well Together

4th August – Wortley Afternoon Tea at Wortley Hall

11th August – Canal Trip on Hebble & Calder Canal

1st September – Promotional stall in Penistone market barn

13th September – Volunteer meal at Cubley Hall

26th September – Walk at Wentworth Castle Gardens, part of Later Life Week

30th September – Community Lunch event, Crow Edge Community Centre, part of Later Life Week



Future Planned activities for Quarter 3 – October to December 2022

- Christmas events
- Slipper and Falls Awareness Events
- Winter Warmth Events
- Complete Men in Sheds move to new premises
- Re-launch and develop SOPPA agendas
- Continue recruitment of volunteers
- Plan new events, groups and activities to meet any gap in provision

Other Age UK support adding value to Penistone

Winter/cost of living support

Successful bid to supply 103 slow cookers, recipe books and food hampers in the Penistone area.

133 winter warmth packs will be handed out and 33 properties will be assessed by our new Handy person service to ensure they are warm.

BOPPAA

Barnsley Older People Physical Activity Alliance (BOPPAA) aim to promote activities offered by the Alliance by the Social Inclusion Team in the upcoming quarter; and working in partnership with local amenities, to encourage more uptake of the opportunities offered. (as referred to in the community activities for Penistone)

Heart Health

A new Social Inclusion Officer – Health and Wellbeing, Sarah Wilson, has started to work specifically on setting up and supporting the delivery of Health & Wellbeing groups across the Borough. These groups will provide a mixture of talks, exercises, healthy eating/cooking demonstrations as well as fun and games.

Additional funding to Penistone Area £1041 per quarter

Digital Project

An hour a week (for 7 weeks) personal one to one tuition from our Senior Social Inclusion Officer, allowing them to learn at their own pace to use 'digital' to do whatever interests them. Week one has focussed on the basics of switching it on and off, using the settings and internet safety and then some have asked to use email, some Facebook, some are reading books, some are using it to look at housing whilst others have just chosen to browse the internet and play free games.

1 person from Penistone this quarter.

Additional funding to the Penistone Area this quarter £305

Maintenance Cognitive Stimulation Therapy (MCST)

24 week programme of 2 hour sessions for people living with mild to moderate dementia and participants have been referred mainly by the Memory Team before being assessed by us to ensure that the programme is appropriate for them. Weekly one- to two-hour-long programme for people living with mild to moderate dementia. The venue is Penistone Church FC. There are currently 7 participants and the ideal recommended number is up to 8. Last session is mid September and discussion is taking place for the potential to continue to fund a group who are now familiar with each other and would benefit from continued activities together.

Cognitive Stimulation is the only non-drug treatment recommended to improve cognition, independence and well-being by the National Institute for Health and Care Excellence (NICE).



Barnsley Citizens Advice

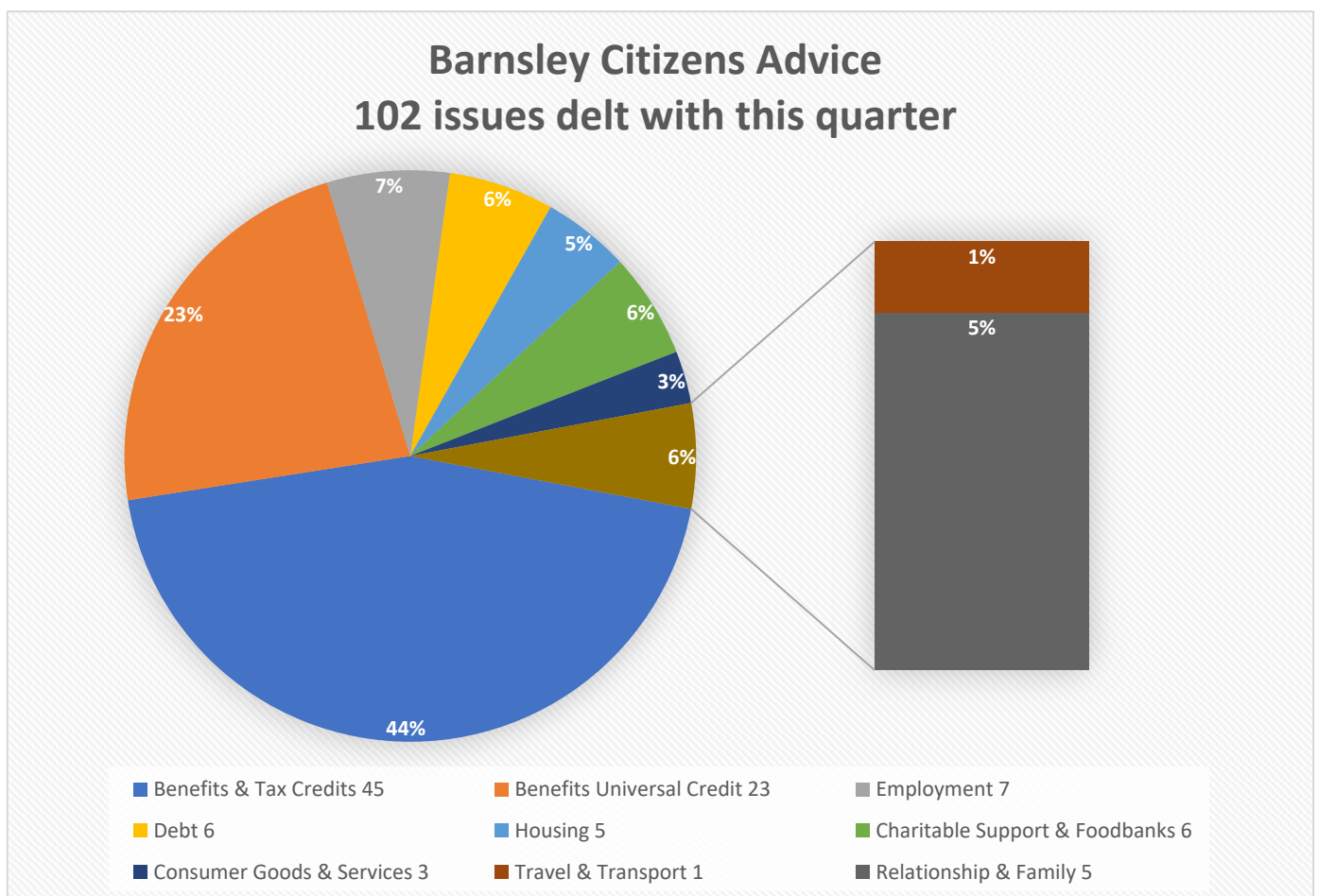
57 people supported (25 target)

£4,204 of debt managed this quarter (£1.1m since project started in 2019)

£1,134 of benefits claimed (£213k since 2019)



The advice service has supported clients with a variety of different issues, but as in previous years, the most common are Benefits and Tax Credits, Debt, and Universal Credit. As well as improved financial outcomes the support provided by the advice service also helps to improve health and wellbeing, reduces client stress, and improve resilience by increasing the client's ability to cope through self-help.



The service for Penistone continues to be offered via telephone and digital although face to face work is planned to be returned around January time, with potentially a drop in service (space for this will need to be investigated) and take up will be monitored against rates for non face to face work. The take up rates for non face to face have been higher than in previous years suggesting this may be a preferred choice for clients in the Penistone area.

- 57 Client contacts were made this quarter (against a target of 25) and this is consistent with last quarter which had 58 contacts.
- The number of clients seeking debt advice is still quite low however, there is an expected increase over coming months as cost of living increases start to affect household incomes. Total amount of Debt for this quarter is £4,204 (1 client).
- CAB are seeing a number of clients seeking food vouchers along with requests for help with energy costs. 6% of total seen this quarter. Food support is limited to 3 in a 12 month period and Clients must meet benefit entitlement to access this.
- Energy advice is offered through CAB as a separate offer and individuals can self refer or be referred once they have made contact through the Penistone contract.
- Changes in Universal credit have seen a rise in the number of clients seeking this type of advice in our area during this quarter.
- During this quarter CAB assisted clients to claim an additional £1,134 of benefits which shows an investment return of £2 of benefit gain for every pound spent on this project however this is not a true reflection of the impact of the work, another measure is that for every client who seeks help, CAB are assisting them with two issues.

DIAL Barnsley

27 face to face appointments delivered

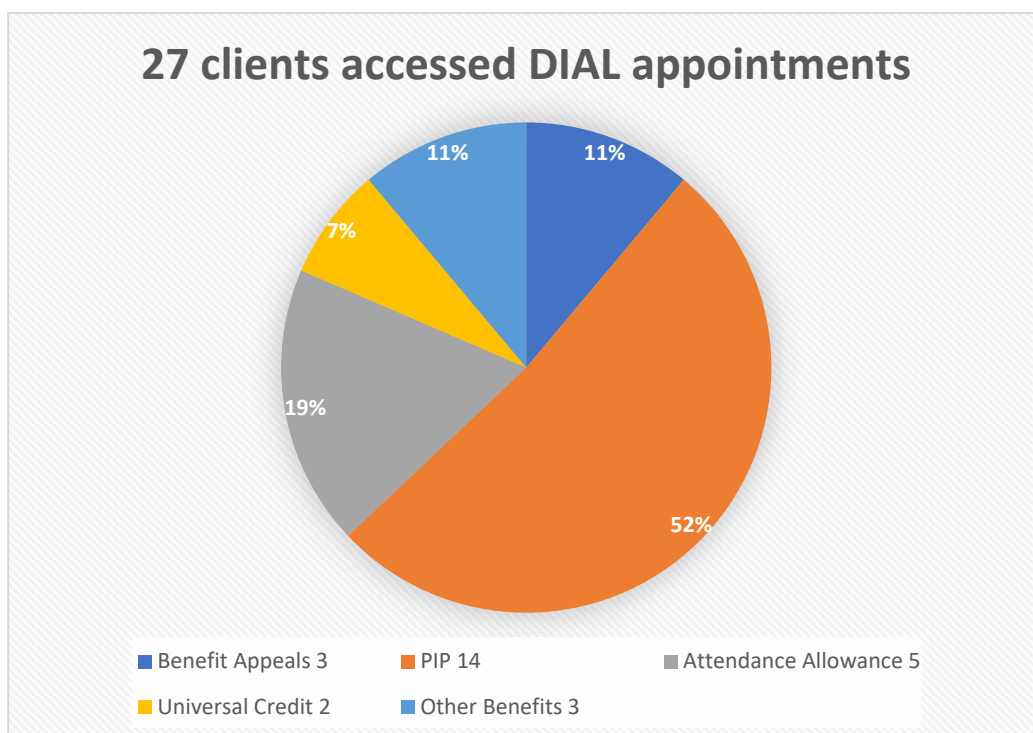
£63,198 benefits claims supported

50 hours of volunteer involvement

For every £1 invested in the project £44.55 returned to the area



DIAL help to reduce the financial exclusion of residents and work towards lowering anxiety. This is the third quarter for year two of the current contract which expires in January 2023.



- During the last quarter, DIAL has seen 27 people face to face via appointments at Penistone town hall (against a target of 46)
- Targets were set based on non face to face contact of the previous 2 years, but appointments limit the number seen. Clients are encouraged to phone and appointments will be offered as needed.
- The number of telephone enquiries from our area was 90 showing the level of demand (these are not currently funded via Penistone area council funding). DIAL has agreed to monitor the telephone

enquiries on a monthly basis and keep us informed so that this contract may be reviewed in the near future and other alternatives may be considered such as a return to drop in sessions.

- The majority of enquiries are for Personal Independence payment reflective of the clients who seek out the DIAL service.
- Outcomes for clients continue to be monitored after each session and show that **78%** of residents reported feeling less anxious as a result of speaking to an advisor and **85%** of residents reported feeling more able to deal with their own affairs

Cost of Living impacts

DIAL has accessed additional funds for 12 months which provide 2 energy advisers supporting clients Borough wide (Warm Connections) Issues around cost of living and fuel are picked up via the advice line and then triaged into the energy advisers. During the last quarter Dial has seen an increase in the number needing referral to food banks , with clothing and hygiene poverty starting to emerge.

Through additional public health funds for the area, left over from the Covid pandemic DIAL has been given funds to provide winter warmth pack to clients in the Penistone area, which will be distributed in the next quarter.

Transport has also been picked up as an issue in our area and DIAL has been made aware of the 25 South Pennine service as being more accessible for some of their clients.

Supporting Young People Grant Fund

The original grant fund was set up in May 2021, funding 6 projects in total; Penistone FM, Penistone Leisure, Girl Guiding Barnsley West, Ad Astra, Penistone Grammar school and Angel Voices. As a result of the excellent contribution these projects were able to make to the Penistone Area Council priority to support young people, a new Grant Pot was established during this quarter and new projects have been approved which started at the end of the quarter. As a result, performance monitoring will not be received until the end of quarter 3 and will be presented as part of the Area Council's Quarter 3 performance report.

The following projects have been approved and started in September 2022.

Ad Astra Ad Astra – providing mental wellbeing sessions to pre-16 pupils



Penistone Grammar School Mental wellbeing Peer support training for pupils

Angel Voices Community based singing workshops



Girlguiding Barnsley West Personal development Activities



Penistone Area Team Updates

During the quarter two period the Penistone area team has initiated a number of activities which have contributed to Penistone Area Council priorities.

Volunteer Celebration event Wortley Hall September 27th.

Working with members of the Ward Alliance the area team set up the first post pandemic volunteer celebration event, providing recognition to the amazing contributions volunteers make in the Penistone area as well as a great opportunity for people from the Penistone network to come together face to face.



The event also showcased the talented young people who have benefitted from Angel Voices singing workshops; one of the young people’s projects funded by the Penistone Area Council Supporting Young People Grant.



The area team wanted to ensure the event provided opportunities for all our local talent so approached Penistone Camera Club to provide the photography and Springvale Community Gardens for the table decorations.



Creating safe spaces for Young People in Penistone.

Working in partnership with South Yorkshire Police, Community Safety and Targeted Youth Support workers in Penistone, the area team set up two events for young people in response to recent graffiti incidents at the Skate Park on Penistone Show Ground.

The first event provided an opportunity for young people to meet with local police and community safety teams, find out more about getting involved sports such as Boxercise and football in the area and have their say about hanging out in Penistone and using the local facilities.



in



Young people who attended the first event asked about being able to paint the skate park themselves to cover up the graffiti and make it their own again. The area team then arranged a second event working with local artist Rosie Pearsall and targeted youth support to provide paint and materials to get young people involved. The events were well attended and have created a space where young people feel they have ownership again.



Partners in the Penistone Area (PIPA)

During this quarter the Penistone Area Team started work towards setting up a collaborative network for the area, to provide an opportunity for services, community groups, businesses and others who support communities in the Penistone area to share information, learn, and work collaboratively to identify any specific issues and potential solutions to help maintain the Penistone area as a great place for living, working, growing up and ageing well.



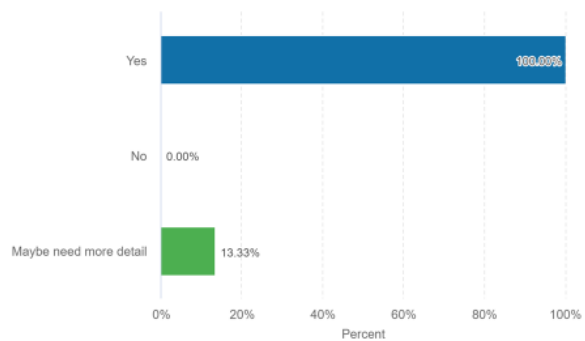
Many of the partners we work with in the area have been enquiring about opportunities for networking and collaboration, so to start the process a basis consultation was sent out to find out if this is something that people would find useful in the area.

Results of the survey showed that this was something worth setting up and an initial meeting has been arranged for October to work out how the network might best operate, and start with a focus on one of the priorities

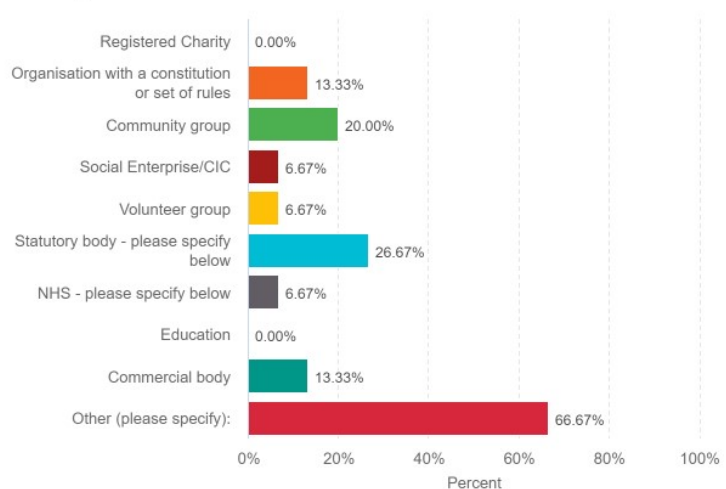
identified through the network ;
Impacts of cost of living increases.

Is there a need for a network?

Would you be interested in joining PIPA network?



Your organisation's status



Who is PIPA for ?

Some of the Issues identified through the consultation process

Parking and a collaboration of the businesses working with the council

Mental health support and improved wellbeing.

Financial difficulty

Lack of awareness of services offering support in the area

Growing population, changing needs, and increased access to quality green spaces. need to understand the communities we're serving to give better access and information.

Getting people to use local services/shops

Tackling local crime

Making the town a healthier place for residents to live and work, developing long-term plans for economic growth, new housing developments increasing the population and demand on local businesses and resources.

Intergenerational events

Family events/ Evening groups for those who work during days.

Enhancing existing events

Collaboration of community groups/organisations Networking /Sharing information and advice

Transport is always a challenge. Age UK car scheme could support this for most if more volunteers were available. Road safety

Getting people to use local services/shops

Difficulties working with schools /Young people engagement

Ongoing effects of Covid 19/Getting the area back on track after the pandemic

Internet signal

Lack of volunteers seems to be difficult right now for many people./Young volunteering

Networking with the area's most at risk people. Lots of elderly people and also young people who have very low income levels

A lack of support for young people with bullying issues and social media issues online.

Middle aged people facing challenges since lock down and life changes.

Fuel/food/rent poverty

Isolation

Lack of public swimming pool (aqua aerobics/swimming is often something people with mobility challenges enjoy because of the low impact)

Local groups for those living with autism, Aspergers or with learning disabilities. Tackling local crime

Outcomes of the first meeting of the network in October will be shared as part of the Quarter 3 performance report.